Terms of service for F-DNS (DNS hosting)

The following terms and conditions govern the provision of the F-DNS (DNS hosting) service. These terms and conditions are valid only as an integral part of the General contractual terms. These terms and conditions do not govern the provision of DNS hosting that is part of another service such as domain registration or webhosting.

I. The Contracting Parties

The contracting parties are INTERNET CZ, a.s. on the one hand as the Provider (hereinafter referred to as the Provider) and the Customer of the services on the other hand (hereinafter referred to as the Customer). The Contracting Parties are further specified in Article I. of General Contractual Terms.

II. Basic Arrangements

1) The Customer acknowledges and agrees that the Provider's liability for the operation of domain names due to incorrect DNS records is excluded.

2) The Customer acknowledges and agrees that failure to resume the operation of the service, i.e. failure to pay for the operation for the next period, will result in the Provider stopping the operation of the service and its subsequent cancellation, i.e. deletion of all DNS zones and DNS records, which will cause the non-functionality of domain names hosted within the service.

3) The Provider will do everything to ensure maximum availability of the Service and for this purpose defines a parameter of 99.9 % availability on a monthly basis. If this parameter is not met, the Customer shall be entitled to compensation of one monthly fee. The provisions of Article X. Operation and complaints and XI. Down time of the General contractual terms are not affected.

III. Subject matter of the contract

1) The subject of the contract is the provision of a separate Domain Name System (DNS) hosting service for second-level domain names and subdomains.

2) The service is provided on at least two servers operating in two independent, geographically separated locations.

3) For bulk management of the service, the Provider provides an API

   a. swagger is at https://api.forpsi.com/dnsaas/v1/swagger/

   b. the openapi specification is at https://api.forpsi.com/dnsaas/v1/docs/

   c. endpoint is at https://api.forpsi.com/dnsaas/v1/

IV. Final Provisions

1) By entering into this Agreement, the Customer confirms that he/she has read and agrees to all documents and terms and conditions governing the provision of the F-DNS service.

2) These F-DNS Terms and Conditions of Service are valid and effective from 01. 06. 2024.

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